Terms and Conditions for ReadyVet

DISCLAIMER:

These Terms and Conditions apply to the use of the services provided by ReadyVet. ReadyVet is owned and operated by ReadyRevision Ltd (Company number 15473791).

Acceptance of Terms

By accessing or using ReadyVet, you agree to be bound by these Terms and Conditions, including any future updates or modifications. If you do not agree to these terms, please do not use the App.

There are other terms that may apply to you

These terms of use refer to the following additional terms, which also apply to your use of our site:

To access our privacy policy please visit the website: https://www.ready-vet.co.uk/about

Subscription and Payment

Users are required to pay a subscription fee to access certain features and content on the App.

All payments are processed through a third-party payment gateway, Stripe. We do not store any bank details of our users.

User Accounts

To access and use the App, users must create an account using their name, email, university, and year of study. Users are solely responsible for creating and maintaining their passwords, which ReadyVet cannot access or view. Passwords can be reset or changed by the user using their registered email address.

Please note that certain user information, including your name, university, and year of study, may be displayed on the leaderboard for the purpose of ranking. By using the App, you consent to the display of this information on the leaderboard. If you do not want this information to be displayed, please check the option to withdraw your account from the leaderboard feature.

Upon login, users may request a one-time password to be sent to their registered email address for authentication purposes.

By creating an account on ReadyVet, you agree to receive important information, updates, or newsletters related to the app at the email address you provide. You also acknowledge that we may send you emails to reset your password if you request assistance or for one-time password authentication during login.

Use of User Metrics for Graphs and Leaderboards

ReadyVet may collect and store user metrics, including but not limited to performance on mock tests, for the purpose of generating graphs and leaderboards. These graphs and leaderboards are designed to provide users with the ability to compare their performance with others.

User metrics used for graphs and leaderboards will not include personally identifiable information except for your name, university, and year of study. This information will be displayed on the leaderboard for the purpose of ranking.

By using the App, you consent to the collection and use of your anonymized user metrics, with the exception of your name, university, and year of study, for the creation of graphs and leaderboards. If you do not wish to have your user metrics displayed on the leaderboard, you can choose to withdraw your information in the leaderboard settings.

Privacy

ReadyVet collects and processes user personal information in accordance with its Privacy Policy. By using the App, you consent to the collection and use of your information as described in the Privacy Policy.

Termination

ReadyVet reserves the right to terminate or suspend user accounts and access to the App at its discretion, without prior notice, for violations of these Terms and Conditions or for any other reason.

Changes to Terms

ReadyVet reserves the right to modify or update these Terms and Conditions at any time. Every time you wish to use our site, please check these terms to ensure you understand the terms that apply at that time. Continued use of the App after the modifications constitute acceptance of the updated terms.

Disclaimers

The App is provided on an "as-is" basis. ReadyVet makes no warranties or representations about the accuracy, reliability, or completeness of the content or the App's functionality.

Limitation of Liability

ReadyVet shall not be liable for any direct, indirect, incidental, special, or consequential damages arising out of or in connection with the use of the App or its content.

Governing Law

These Terms and Conditions shall be governed by and construed in accordance with the laws of England

Price Changes

ReadyVet reserves the right to change the subscription prices for the App at any time. However, existing users who have an active subscription at the time of a price change will continue to be billed at their current subscription rate until the end of their current subscription period.

Users will be notified of any upcoming price changes through the email address associated with their account. Continued use of the App after the price change notification constitutes acceptance of the new subscription price for subsequent subscription periods.

Transfer of this agreement

We may transfer our rights and obligations under these terms to another organisation. We will tell you in writing if this happens and we will ensure that the transfer will not affect your rights under the contract.

Information Disclaimer

The information and content provided on ReadyVet are intended solely for the purpose of academic revision and study. ReadyVet makes no representations or warranties regarding the accuracy, completeness, or applicability of the information to real-world situations.

Users should be aware that the content and information presented on the App may not always reflect the latest developments in the field of study. It is the responsibility of the user to verify and cross-reference information obtained from the App for its relevance and accuracy in real-world scenarios.

ReadyVet disclaims all liability for any errors, inaccuracies, or omissions in the content and information provided on the App. Users are advised not to rely solely on the App's content for decision-making in real-world situations, and ReadyVet shall not be held responsible for any consequences resulting from such reliance.

Our site is directed to people residing in the United Kingdom. We do not represent that content available on or through our site is appropriate for use or available in other locations.

Use of Content and Restrictions

You agree to use the ReadyVet service, including all features and functionalities associated therewith, in accordance with all applicable laws, rules, and regulations, or other restrictions on the use of the service or content therein.

ReadyVet reserves the right to terminate or restrict your use of our service if you violate these Terms and Conditions or engage in illegal or fraudulent use of the service.

How you may use material on our site

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You may print off one copy, and may download extracts, of any page(s) from our site for your personal use and you may draw the attention of others within your organisation to content posted on our site.

You must not modify the paper or digital copies of any materials you have printed off or downloaded in any way, and you must not use any illustrations, photographs, video or audio sequences or any graphics separately from any accompanying text.

Our status (and that of any identified contributors) as the authors of content on our site must always be acknowledged (except where the content is user-generated).

You must not use any part of the content on our site for commercial purposes without obtaining a licence to do so from us or our licensors.

If you print off, copy, download, share or repost any part of our site in breach of these terms of use, your right to use our site will cease immediately and you must, at our option, return or destroy any copies of the materials you have made.

You agree not to:

- Archive, reproduce, distribute, modify, display, perform, publish, license, create derivative works from, offer for sale, or use (except as explicitly authorized in these Terms and Conditions) content and information contained on or obtained from or through the ReadyVet service.
- Circumvent, remove, alter, deactivate, degrade, or thwart any of the content protections in the ReadyVet service.
- Use any robot, spider, scraper, or other automated means to access the ReadyVet service.
- Decompile, reverse engineer, or disassemble any software or other products or processes accessible through the ReadyVet service.
- Insert any code or product or manipulate the content of the ReadyVet service in any way.
- Use any data mining, data gathering, or extraction method.

In addition, you agree not to:

Upload, post, e-mail, or otherwise send or transmit any material designed to interrupt, destroy, or limit the functionality of any computer software or hardware or telecommunications equipment associated with the ReadyVet service, including any software viruses or any other computer code, files, or programs.

Do not rely on information on this site

The content on our site is provided for general information only. It is not intended to amount to advice on which you should rely. You must obtain professional or specialist advice before taking, or refraining from, any action on the basis of the content on our site.

Although we make reasonable efforts to update the information on our site, we make no representations, warranties or guarantees, whether express or implied, that the content on our site is accurate, complete or up to date.

We are not responsible for websites we link to

Where our site contains links to other sites and resources provided by third parties, these links are provided for your information only. Such links should not be interpreted as approval by us of those linked websites or information you may obtain from them.

We have no control over the contents of those sites or resources.

You must keep your account details safe

If you choose, or you are provided with, a user identification code, password or any other piece of information as part of our security procedures, you must treat such information as confidential. You must not disclose it to any third party.

We have the right to disable any user identification code or password, whether chosen by you or allocated by us, at any time, if in our reasonable opinion you have failed to comply with any of the provisions of these terms of use.

If you know or suspect that anyone other than you knows your user identification code or password, you must promptly notify us at support@ready-vet.co.uk.

We are not responsible for viruses and you must not introduce them

We do not guarantee that our site will be secure or free from bugs or viruses.

You are responsible for configuring your information technology, computer programmes and platform to access our site. You should use your own virus protection software.

You must not misuse our site by knowingly introducing viruses, trojans, worms, logic bombs or other material that is malicious or technologically harmful. You must not attempt to gain unauthorised access to our site, the server on which our site is stored or any server, computer or database connected to our site. You must not attack our site via a denial-of-service attack or a distributed denial-of service attack. By breaching this provision, you would commit a criminal offence under the Computer Misuse Act 1990. We will report any such breach to the relevant law enforcement authorities and we will co-operate with those authorities by disclosing your identity to them. In the event of such a breach, your right to use our site will cease immediately.

Warranties and Limitations on Liability

The ReadyVet service is provided "as is" and without warranty or condition. ReadyVet does not warrant that the service will be uninterrupted, error-free, or free from defects. You acknowledge that the service may contain errors, inaccuracies, or interruptions, and you use it at your own risk.

To the fullest extent permitted by applicable law, you waive all special, indirect, and consequential damages against ReadyVet arising from or in connection with the use of the service, including but not limited to any loss of data, profits, revenue, or business opportunities.

These terms will not limit any non-waivable warranties or consumer protection rights that you may be entitled to under the mandatory laws of your country of residence.

If you are a consumer user:

Please note that we only provide our site for domestic and private use. You agree not to use our site for any commercial or business purposes, and we have no liability to you for any loss of profit, loss of business, business interruption, or loss of business opportunity.

If defective digital content that we have supplied, damages a device or digital content belonging to you and this is caused by our failure to use reasonable care and skill, we will either repair the damage or pay you compensation. [However, we will not be liable for damage that you could have avoided by following our advice to apply an update offered to you free of charge or for damage that

was caused by you failing to correctly follow installation instructions or to have in place the minimum system requirements advised by us].

Your rights to claim against us if we suspend or ban your use of our service

If we suspend or ban you from using our service in a way that breaches these terms of service, you have a right to bring a claim against us for breach of contract.